

Annual Report of Student Satisfaction Survey (2019-20)

The main purpose of conducting student satisfaction survey was to learn what works and what doesn't when it comes to different aspects of educational institution's operation. The college desired to take the feedback into account and act accordingly. The survey would help the students realize the true importance of and an opportunity for their voice to be heard. It has motivated the students to much more willingly participate and provide honest responses. The survey was in the form of questionnaire in two parts. Part 1 included data related to general information and 21 questions related to Teaching and Learning with multiple choices for answers. Part 2 included 11 questions to be answered in the form of marks from 1 to 5.

Student Satisfaction Survey Questionnaire

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: Years **C) College Name:** Smt RDG College for Women, Akola (MS)

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute heres (Kindly restrict your response to teaching learning process only)

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

2. How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

4. The teacher's approach to teaching can best be described as

- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1– Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree

- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)

Questions about the Quality of Teaching

(Give Marks from 1 to 5)

1. How well do the professors/teachers teach at this college?
2. How effectively is this course/class/subject taught?
3. How much value are you getting from the course content overall?
4. How relevant is the curriculum to your field of study?

**Questions about the learning environment
(Give Marks from 1 to 5)**

1. How safe do you feel on campus?
2. How satisfied are you with the diversity and quality of the offered extracurricular activities?
3. How helpful is the staffs with administrative and other issues?

**Questions about facilities
(Give Marks from 1 to 5)**

1. How well-maintained are the facilities?
2. How pleased are you with the quality of the food at the college cafeteria?
3. How easy it is to get the resources you need from the college library?
4. How would you rate the following services/facilities at the college:
 - Campus
 - Class and laboratory facilities
 - Library
 - Parking
 - Student residences
 - Food services
 - Sports and fitness facilities
 - Career counselling and placement

Analysis Report of SSS

- 90 % Students stated that 85 to 100 % syllabus was covered
- 40% students perceived thorough preparation of teachers while 50% found it satisfactory
- 30% students felt that teachers were always effective in communication while 60% found it to be some times effective
- 50% students found teachers approach o teaching to be very good & internal evaluation to be very fare
- 80% student stated that performance in assignments was discussed every time
- 60% students found regular institutional interests in promoting activities & opportunities for students

- Institutional facilitation in student's cognitive social and emotional growth was perceived to be significant and very well by 50% & 40% students respectively
- Strong agreement was stated by 70% students for institutional provision of multiple opportunities to learn & grow
- 80% students stated that teachers informed them, every time, about their expected competencies, course outcomes & program outcomes
- 80% students expressed that follow up of assigned tasks was done by the mentor
- 80% students pinned that the teachers, every time, illustrate the concepts through examples & applications
- 60% Students stated that the teachers fully identify student's strengths & encourage them
- Identification of student's weaknesses & provision of help by teachers was perceived to be every time & usually by 40% students each
- 70% students stated that the teachers use student centric methods to a great extent
- Strong agreement was expressed by 70% students for encouragement by teachers to participate in extra-curricular activities
- 70% students stated that the teachers make efforts to a great extent for making students ready for the world of work
- 100% students stated that use of ICT tools by teachers was above 90%
- The overall quality of TLP in the college was perceived to be very good b 70% students
- 88% students were satisfied with the quality of teaching, value obtained from the course content & relevance of the curriculum
- The campus was felt to be safe by 100% students
- The diversity & quality of offered extra- curricular activities was satisfactory for 90% students
- College administrative staff was found to be helpful by 95% students
- College canteen, Library facilities, classrooms & laboratories, provision for parking, hostel, sports & fitn0ess facilities and career counselling & placement facilities were satisfactory for the students